

**Augmentative & Alternative Communication in Health Care Settings:  
Supporting Patients from Intensive Care Units into the Community  
By Melanie Fried-Oken Ph.D., CCC-SLP**

With a session presented by Michael Berryman Northcott Disabilities Services and CATS  
A two-day workshop in **SYDNEY on Thursday 22 & Friday 23 October 2009.**

8.45 am registration for 9.15 am start; concludes at 4.15 pm. **Early bird closing date is 22 September 2009.**

<b>Prerequisites for registrants</b>	This workshop will be relevant for speech pathologists or those who are in contact with people with complex communication needs.
<b>Learning objectives for the workshop</b>	<p>Augmentative and Alternative Communication (AAC) has become an integral part of medical speech-language pathology, yet many clinicians are not familiar with AAC assessment and intervention principles. Services differ depending on whether patients present with communication needs in the ICU, inpatient hospital ward, outpatient rehabilitation clinic, or home and community settings. Learning outcomes for the participants include the following:</p> <ul style="list-style-type: none"> <li>• An understanding of the multi-modal communication process used by persons in ICU, inpatient hospital, inpatient rehabilitation, outpatient rehabilitation and home health settings.</li> <li>• The ability to incorporate strategies and determine appropriate messages for the use of low-tech and high-tech devices for each medical setting.</li> <li>• Complete an AAC assessment and intervention plan via the presentation of case studies using videos and clinical reports.</li> <li>• Complete a feature analysis of speech generating devices for persons in various medical settings.</li> <li>• Hands-on training with the latest speech generating devices</li> <li>• An ability to identify device features that meet users' needs with a focus on AAC within the social setting.</li> <li>• Train communication partners to support AAC use in various medical settings.</li> <li>• List advocacy and policy roles of speech-language pathologists within a medical AAC practice.</li> <li>• Write a funding report for speech generating devices used in various medical settings.</li> </ul>
<b>About the Workshop content</b>	<p><b>This is a two day workshop.</b></p> <p><b>Day 1</b></p> <ul style="list-style-type: none"> <li>• ABC's of AAC Service in the medical setting - ICU &amp; Acute <ul style="list-style-type: none"> <li>- Access, Diagnoses and Ethics</li> </ul> </li> <li>• AAC models of assessment and goal setting in the medical setting: ICU and Acute</li> <li>• AAC in the Acute care Setting: ICU and Inpatient hospital setting- What equipment is available</li> <li>• Serving the patient with Guillain – Barre Syndrome</li> <li>• Supporting patients following surgery for head and neck cancer</li> <li>• Serving the patient with stroke / TBI</li> <li>• AAC in the Acute care setting: ICU and Inpatient hospital setting- What equipment is needed</li> <li>• Educating medical and nursing staff</li> <li>• Family needs</li> <li>• Role of the multi-professional team</li> <li>• Equipment hands on- feature matching exercises</li> <li>• 'Aids and Equipment program- electronic communication aids scheme Non-electronic communication aid scheme – NECAS (Local presenters)'</li> </ul> <p><b>Day 2</b></p> <ul style="list-style-type: none"> <li>• ABC's of AAC Service in the medical setting- Outpatient Rehabilitation and Community Inclusion <ul style="list-style-type: none"> <li>- Access, Diagnoses and Ethics</li> </ul> </li> <li>• AAC in the outpatient facility</li> <li>• Serving the patient with: ALS, Parkinson's Disease, Multiple Sclerosis, Huntington's Disease, less common neuromuscular or neurodegenerative diseases.</li> <li>• AAC in the outpatient facility:</li> <li>• Serving patients with: TBI, Aphasia, primary progressive aphasia</li> <li>• AAC in Residential care- From Intensive Care Facilities and Special Needs facilities to nursing homes and home-based care</li> <li>• Serving patients with end of life needs</li> <li>• Serving patients with developmental disabilities</li> <li>• Educating facility staff</li> <li>• Transitioning from one service setting to another.</li> <li>• Equipment hands on- feature matching exercises</li> </ul>
<b>About the speaker, Melanie Fried-Oken</b>	<p><b>Melanie Fried-Oken, Ph.D., CCC-SLP</b> is a certified speech-language pathologist and a leading international clinician and researcher in the field of Augmentative and Alternative Communication (AAC). Dr. Fried-Oken (with Dr. Hank Bersani) edited the book <i>Speaking Up and Spelling It Out</i>, a collection of essays written by adults with disabilities using speech technology. She has written numerous articles and chapters on AAC for persons with various medical conditions, from the ICU through home health. Dr Fried-Oken is a Professor of Neurology, Paediatrics, Biomedical Engineering and Otolaryngology at the Oregon Health &amp; Science University (OHSU), Director of OHSU Assistive Technology Program, Director of the Oregon Institute on Disability and Development and clinical speech-language pathologist at the Northwest Center for Voice and Swallowing. She has a number of federal grants to research communication technology for persons with dementia, ALS and other neurodegenerative diseases, and the normally aging population.</p>
<b>Michael Berryman</b>	<p>Additionally <b>Michael Berryman</b> from Northcott Disabilities Services and Computer Assistive Technology Services (CATS) will speak on specialised AAC services within NSW, funding arrangements for AAC technologies and strategies for acquiring funds for the purchase of AAC systems.</p>



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**Please note that you must register online for this workshop. (Registrations cannot be submitted via fax or mailing.)  
Online registration is available seven days a week, twenty-four hours a day.**

To register please go to the Association website home page, and go to Events. Then go to the listing of CPD Association events and click on the Branch where the event is being held - 'NSW'. Under the event details you will find the Register Now link next to the Event Flyer link. Follow the prompts to register.

You can pay by credit card or ask for an invoice which will be raised in the registrant's name, with payment required within 14 days and/or before attendance at the workshop. Your Tax Invoice (both receipt or request for payment) will be mailed to you within two working days.

Please contact National Office on 03 9642 4899 or email [office@speechpathologyaustralia.org.au](mailto:office@speechpathologyaustralia.org.au) if you have any questions or queries in relation to the online registration process or if you do not receive confirmation within a week of your registration, please contact National Office to follow up. (Please note - if you do not receive notification that you are registered, then you are not registered for the event and will not be able to be accommodated if you attend on the day of the workshop.) If you are following up on your event registration, please ensure that you contact National Office at least one week prior to the event date.

Before registering, please check the information on the flyer and contact us if further clarification is required.  
Numbers are capped so book early to avoid disappointment.

**Registration Fees:**

Speech Pathology Australia (SPA) Practising member	\$418 including GST (\$380 + \$38 GST)
Associate Profession / AGOSCI members – attendance to this workshop entitles you to membership to AGOSCI and the Associated Profession rate. Information will be provided on the day	\$418 including GST (\$380 + \$38 GST)
Speech Pathology Australia Non Practising member SPA Re-entry member SPA Full-time Postgraduate Student member Student non member	\$286 including GST (\$260 + \$26 GST)
Speech Pathology Australia Student member	\$143 including GST (\$130 + \$13 GST)
Traveller's rate for rural SPA members whose return trip to attend this event is 300 km or more from their place of work or for ACT, NT or TAS SPA members for a workshop not on offer in their own Branch	\$209 including GST (\$190 + \$19 GST)
<b>EARLY BIRD CLOSING DATE 22 September 2009.</b> For registrations after this date, add \$22 including GST	\$22 including GST (\$20 + \$2 GST)

Closing date is 15 October 2009 or until 'sold out'.

<b>Venue</b>	<b>The Northcott Conference &amp; Function Centre</b> 1 Fennell St, North Parramatta, NSW, <a href="http://www.ncfc.northcott.com.au">www.ncfc.northcott.com.au</a> Please check the map for advice regarding transport.
<b>Catering:</b>	Morning tea and lunch provided. For special dietary requirements, please notify Carmel Violi, NSW Branch Office on 02 9743 0013 or email <a href="mailto:sppathnsw@email.cs.nsw.gov.au">sppathnsw@email.cs.nsw.gov.au</a> at least two weeks prior to the event.
<b>Cancellation policy:</b>	If the registrant cancels or is a non-attende at the event: 90% of registration fee refunded if cancellation occurs before regular closing date; 50% of registration fee refunded if cancellation occurs up to 48 hours before workshop. No refund if cancellation occurs within the 48 hours prior to the workshop or for non-attendance. Refunds must be applied for in writing within the same calendar year. If the Association cancels the event: 100% of the registration fee will be refunded, but the Association bears no responsibility for any costs incurred (such as flights, accommodation, travel expenses) or loss of income.
<b>Disclaimer:</b>	<b>IMPORTANT NOTICE – PLEASE READ:</b> The views expressed at this seminar are not necessarily the views of, or endorsed by, The Speech Pathology Association of Australia Limited ("the Association"). The Association makes no warranty or representation in relation to the content or accuracy of the material in this publication or seminar. The Association expressly disclaims any and all liability (including liability for negligence) in respect of use of the information provided. The Association recommends you seek independent professional advice prior to making any decision involving matters outlined in this publication and seminar.